



April 10, 2020

**SCOTT A. WHITE**  
COMMISSIONER OF INSURANCE  
STATE CORPORATION COMMISSION  
BUREAU OF INSURANCE



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**Encouraging insurance carrier representatives, producers, brokers and agencies to adhere to social distancing and personal protective equipment requirements and recommendations during the COVID-19 pandemic**

The Virginia Bureau of Insurance encourages all insurance carrier representatives, producers, brokers and agencies to adhere to social distancing and personal protective equipment requirements and recommendations issued by state and federal authorities during the COVID-19 pandemic. (See, for example, Governor's Executive Order No. 53 and No. 55, and Center for Disease Control and Prevention guidelines.)

Social distancing is an essential part of the strategy for controlling this highly contagious viral disease. Because of this, insurance carrier representatives, producers, brokers and agencies should use all possible methods for contacting consumers through remote means, whether by telephone or electronically, such as email, video chat, video conferencing or mobile applications.

Questions regarding this communication should be directed to Donald Beatty, Deputy Commissioner of Policy, Compliance & Administration at: [Donald.Beatty@scc.virginia.gov](mailto:Donald.Beatty@scc.virginia.gov).

April 9, 2020

Confidential

Please let me know if you have any questions.

Sincerely,

Kevin  
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